

Managed Router/Firewall Services



Let EasyStreet's Experts Simplify Another Complex Administration Task



Are router complexities and costs a growing concern? Because the router is at the core of your communications infrastructure, any downtime can cause significant inconvenience and expense. Count on EasyStreet to manage your router and take one more item off your list of responsibilities.

THE CRUX OF YOUR INFRASTRUCTURE

Router/firewall management can be more complex — and therefore, risky — than you might think. Let EasyStreet's experts in router configuration supply, monitor and manage a dedicated router and/or firewall for you.

What about making sure your router is always secure? EasyStreet routinely applies software and firmware patches to ensure security measures are up-to-date. EasyStreet will provide counsel to define and implement the required rulesets for your managed router/firewall. In addition to standard port-based firewall rules, the configuration may include:

- NAT (Network Address Translation)
- Out-of-band circuits
- VPN (IPSec-based)

CHOOSE FROM GOOD, BETTER OR BEST

EasyStreet offers a choice of router/firewall configurations.

Our "good" solution is delivered on a shared platform. We select the best configuration to meet the most general/shared user needs.

The "better" choice includes dedicated hardware that can be configured as you wish. In this case, EasyStreet will deploy a unit exclusively for your hosting environment. Spare units are kept available at EasyStreet's data center and the configuration file is checked several times a day, with changes noted and the "last known state" retained. Because EasyStreet has technicians on-site 24/7, we can promptly switch out the hardware and deploy a replacement with the current image of your configuration file in case a replacement is needed.

The "best" choice adds a second dedicated device, configured to provide redundancy.

Service Description

All EasyStreet managed router/firewall services include:

- Software patches and updates
- Firmware patches
- 24/7 monitoring (we are staffed in the Data Center around the clock)
- SLA with 99.97% uptime
- Immediate replacement from our on-site inventory of spare Cisco routers, if replacement is needed
- Configuration service, programming, test and verification of the router we provide
- No additional charge for future rule set changes

Reliable Cisco Routers

We choose the best-in-class Cisco brand because Cisco offers a comprehensive, future-proofed solution that minimizes network outages and ensures access to the most business-critical applications. Like EasyStreet, Cisco focuses on integrating new infrastructure services with performance so companies can create intelligent, resilient and reliable networks.

MANAGED SERVICES ARE A COST-EFFECTIVE ALTERNATIVE

Do you or your management team look solely at the monthly recurring cost when considering managed services? A whitepaper from Cisco examines the business case for managed services in midsize businesses and enterprises. Based on a hypothetical midsize professional services firm, their studies found that out-tasking IT services can actually reduce a company's IT expenses by more than 25 percent for the relevant services. (See Figure 1). The whitepaper further states that, by out-tasking network management, this hypothetical business achieves several significant goals:

- Reduced management activities
- Reduced planning activities
- Improved data and telephony access-line efficiency
- Reduced overall hardware investment

A FEW IMPORTANT PARTICULARS

Managed Router/Firewall service is available only as an add-on to other EasyStreet services, including high-speed access, colocation and managed servers.

To maintain the integrity of your infrastructure, only selected EasyStreet employees will have access to the managed router/firewall.

EasyStreet's pricing for this service

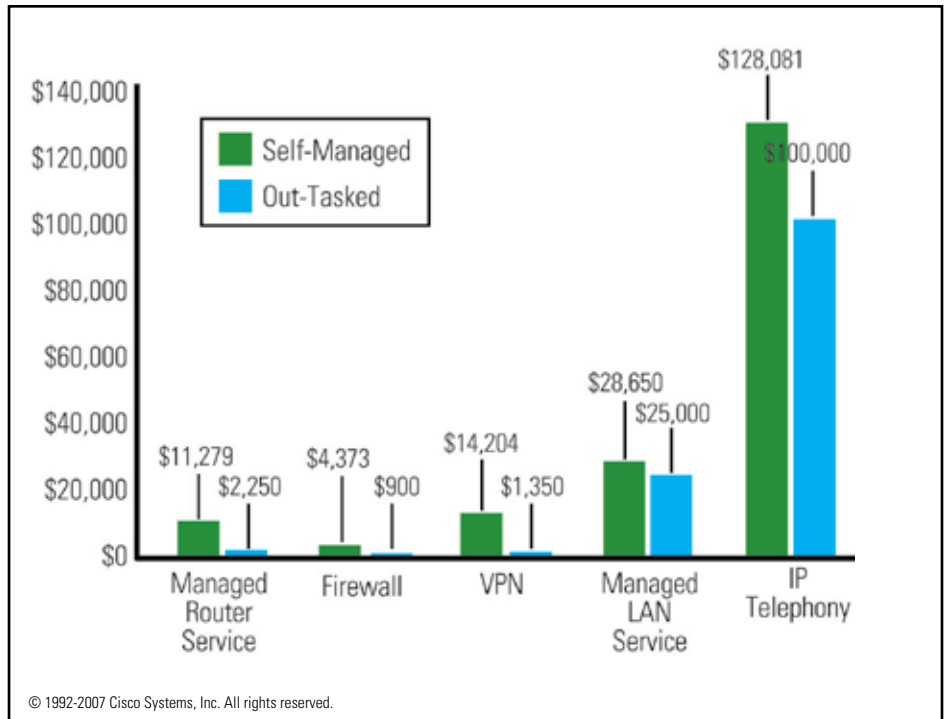


FIGURE 1: A comparison of monthly recurring costs for self-managed versus out-tasked network services. Although your costs may not be comparable, the savings are still relative.

is competitive and includes one hour of customer-directed administration time per month.

For more information about EasyStreet's wide range of services, visit <http://easystreet.com> or call 503-646-8400.

Managed Service	EasyStreet Responsibility	Customer Responsibility
Managed Router	Install, configure, backup and manage the router	Provide definition of "internal" infrastructure so network configuration can be defined
Managed Router/Firewall	As above, plus: Provide security expertise and implement firewall rules	Provide system-level information sufficient to define firewall rules



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